

SID Membership Frequently Asked Questions

If you need more information about membership, or if your question is not answered below, please contact Amanda Burton at the SID at 216-579-9300 or via email at burton@sidnet.org.

NEW MEMBERSHIP & MEMBERSHIP CATEGORIES

I want to become a member, but will I be able to receive the member rate for the Annual Meeting?

Yes, you may receive the member rate for the Annual Meeting as long as the dues payment has been cleared by the meeting date.

****You are not officially a member of the SID until you are voted in by the Board of Directors at the Annual Meeting*

I want to become a member, what is the difference between Active and ESDR Membership?

The ESDR membership level is only for full members of the European Society for Dermatological Society (ESDR) who would like to become a member of the SID. This membership does not include a subscription to the JID. Please see "Levels and Benefits" for more information on this category.

****Membership in this category is also pending verification of a valid ESDR membership.*

I am retired and have been a member for 20 years. Do you have a membership level for this?

Yes. Please contact the SID office for further information.

I just renewed/applied online and I paid for the wrong category. How do I fix this?

Please go back to the SID website and apply/renew under the correct category. The wrong charge will be refunded. Please email the SID office at sid@sidnet.org to tell us which charge is to be refunded.

I just applied, but I haven't received a confirmation. When will I receive this?

Please allow up to a week to receive an email verifying your new membership to the SID. If you are a resident/fellow you must provide a letter verifying your status before your application is processed.

I just joined, but haven't received any issues of the JID. When should I expect them to arrive?

Depending on when you joined, your issues will start the following month. Please allow 6-8 weeks for delivery of your first issue. No back issues will be provided, however all issues of the JID are available online.

I lost my receipt for my membership dues payment. How can I get another one?

Please log onto www.sidnetcommunity.org using email address and password (If you have not logged in before, please use 1234 as your first time password). Once logged in, please select View Payments/Gifts History. You can then download and print a pdf version of your past receipts of payment.

RESIDENT/FELLOW MEMBERSHIP

I am a Resident/Fellow and want to join the SID, what do I need to provide to you to verify my status?

To receive subsidized membership rates, residents, fellows, and students must mail or fax a letter from your department chair or program director verifying your status. Letters must be signed and on official university/facility letterhead. Membership will not be processed until all documentation is received. If documentation is not received in a given amount of time, you will be charged for an Active Membership.

****A new letter is required on an annual basis to receive the Resident/Fellow rate.*

I am a Resident/Fellow member. Is it necessary to provide a verification letter on an annual basis?

Yes. We must keep track of all current Resident/Fellow members. If you renew your dues without providing a letter you will receive a letter requesting this document. If it is not received, your payment will either be processed for the Active member rate or the online payment will be refunded leaving your membership lapsed. Please see above questions for letter requirements.

I am currently a medical student. Is there a membership category for me?

Yes. Students are able to apply for membership under the Resident/Fellow membership category. We must keep track of all students as well so we will also need a verification letter.

****Student letters must follow the same guidelines as the Resident/Fellow verification letter.*

RENEWALS

Why did I receive a renewal notice when my membership doesn't expire until December?

Since all memberships expire December 31 of every year to coincide with the publication of the *Journal of Investigative Dermatology (JID)*, we are now starting to collect dues earlier in the year to ensure that you will not miss any issues of the JID. Any renewals made after January 1, will receive the JID from that point on.

How do I rejoin the SID? I used to be a member, but it must have lapsed.

First, please visit the www.sidnetcommunity.org and check to see if you are able to log in by using your email address as your user ID and your password. If this is your first time logging in, then please try 1234 as your first time password (Once logged in you will be immediately be given the option to change it). If you are able to log in then your record is still in our database. You may then proceed by selecting the renewal form link. If you are not able to log in using your email address and password, then please fill out the application with all your current contact information.

JID SUBSCRIPTIONS

How do I log onto the JID website?

You must first log onto www.sidnetcommunity.org using email address and password (If you have not logged in before, please use 1234 as your first time password). Once you have done so, you will see a list of menu options on the right hand side of the screen. Click on "Access the JID" and select to access either full text articles or symposium proceedings. You will then jump to the Nature Publishing Group's JID website to view articles. If you are having troubles accessing the page, please check your security settings on your computer settings (e.g. "cookies" must be enabled, etc.).

**Note: In order to log onto the JID website your membership must be active. Any members who have not renewed as of December 31, 2008 will not have access to the Members Only section of the SID website.*

I am a member, but have not been receiving the JID. Who do I contact for this?

All replenishments of the JID are handled through the SID office. Please contact [Amanda Burton](#) to report any missing issues.

***Please note that all memberships expire December 31 of every year. The JID will not be reissued to any member whose subscription has lapsed.*

GENERAL FAQ

I forgot my Member ID. Where can I find this?

Member ID numbers are no longer needed for SID members. We have recently updated our online system and have made it so you simply need your email address and password of your choice to log in. All new members have are not assigned member ID numbers.

I want to have my dues automatically renewed, how do I do this?

The SID offers an auto-renewal program for your convenience to make sure your SID membership never lapses. By selecting this option, you are authorizing the SID to renew your dues once annually, using the credit card information you provide.

How do I update my address/contact information?

Members who wish to update their personal information may do so by signing into the Members Log-in page of the SID site, then selecting My Profile from the menu on the right hand side.